



U.S. Consumer Product Safety Commission - Recall

Release Date: December 17, 2020

Release Number: 21-056

Otis Elevator Company Recalls to Inspect Private Residence Elevators Due to Entrapment Hazard; Risk of Serious Injury or Death to Young Children

Recall Summary

Name of Product: Otis and CemcoLift Private Residence Elevators

Hazard: Children can become entrapped in the space between the exterior landing (hoistway) door and the interior elevator car door or gate, and suffer serious injuries or death when the elevator is called to another floor.

Remedy: Repair

Consumers should disable or block children's access to any Otis or CemcoLift private residence elevator and contact Otis to schedule a free inspection and the installation of space guard(s), if necessary.

Consumer Contact:

Otis at 800-233-6847 from 8 a.m. to 5 p.m. ET Monday through Friday or online at www.otis.com and click on "IMPORTANT SAFETY INFORMATION – PRIVATE RESIDENCE ELEVATORS" for more information.

Recall Details

Units: About 5,000

Description:

This recall involves Otis private residence elevators purchased through 2012 and CemcoLift private residence elevators purchased from 1999 to 2012. The elevators are used in consumers' homes.

Incidents/Injuries: Otis is aware of at least four incidents involving an Otis or CemcoLift private residence elevator that resulted in a crushed spine and abdomen, fractured hip, broken arm and feet, and bruising to the face and chest.

Sold At: Otis private residence elevators and parts were sold to independent third-party contractors and, occasionally, directly to consumers through 2012. Otis sold CemcoLift private residence elevators and parts to independent third-party contractors, and occasionally, directly to consumers from approximately 1999 to 2012. Otis and CemcoLift private residence elevators cost approximately \$20,000 to purchase and install.

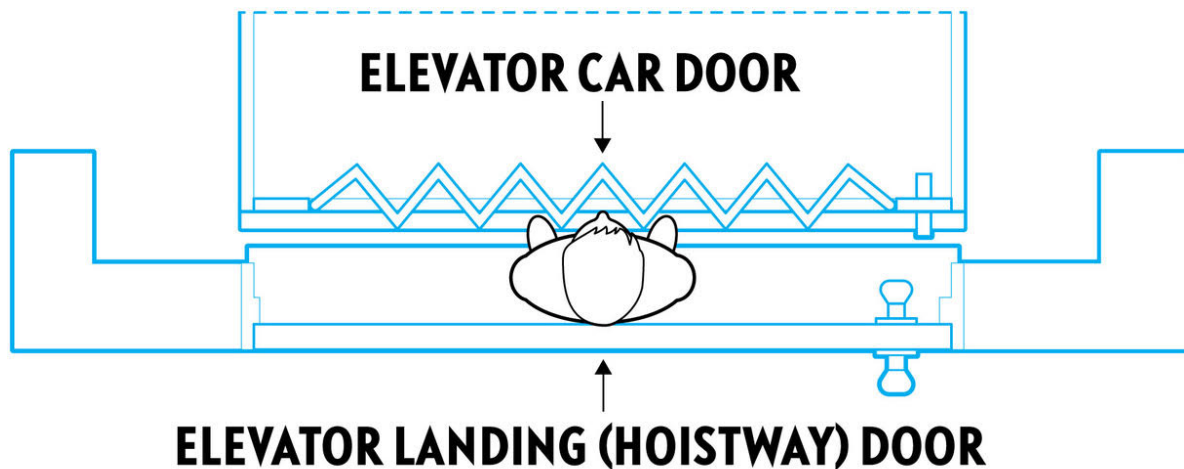
Manufacturer: Otis Elevator Company of Farmington, Ct. and CemcoLift Elevators Systems, formerly of Hatfield, Pa. CemcoLift is a former subsidiary of Otis Elevator Company.

Manufactured in: United States

Photos:



Typical Private Residence Elevator with Exterior Landing (Hoistway) Door and Interior Elevator Car (Accordion) Door



Typical scenario depicting a child trapped between an exterior landing (hoistway) door and an interior elevator car door. The exterior door locks the child in the space between the doors when the elevator is called to another floor, putting the child at risk of being crushed or pinned by the elevator car.

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For lifesaving information:

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- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).